[40101/01101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICENTRAL FAX CENTER

Inventor(s)

Kevin McCOMBE et al.

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For

SYSTEM AND METHOD FOR MANAGING CLIENT

PROCESSES

Group Art Unit

2155

Examiner

Bharat Barot

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

RESPONSE

SIR:

In response to the Office Action dated May 7, 2004, Applicants hereby submit the following remarks.